



Benefit	Service Discounts
Corporate Responsible User (CRU)	20%
Individual Responsible User (IRU)	20%

Ferguson customers are eligible for a monthly discount on qualified AT&T rate plans. In addition to offering significant savings to your company, you can also offer AT&T Mobility discounts to your employees. CRU, or Corporate Responsible User, refers to the user for which the company will pay the invoice and receive a 20% service discount on qualified plans. IRU, or Individually Responsible User, refers to employees of the company who pay their own invoices and also receive a 20% service discount on qualified plans.

How to take advantage of these savings:

1. Click [here](#) to complete the registration form*
 - a. All applications are subject to an industry-standard credit check. For the best results:
 - Provide the Legal Business Name that matches the business name associated with the Employee Identification Number (EIN).
 - b. Use an address that you have used to establish credit for the business.
Complete the registration form in its entirety.
 - c. Verify all information you provided is correct, then click “Register”

*Once your registration is submitted, AT&T processes your registration. In approximately 3-5 business days, you'll receive an email confirmation from AT&T.
2. Check your email inbox for confirmation from AT&T**
 - You will receive an email from AT&T Business Contracts No Reply
 - The subject line includes “Agreement: Ready for Your Acceptance”

**If you do not receive the email, check your Junk Mail and Spam folders
3. Follow the instructions in the email
 - a. You will be required to confirm the information you provided
 - b. You will be asked to agree, on behalf of your company, to the Terms & Conditions of the AT&T Participation Agreement.
4. When a registration is submitted:
 - a. You receive a welcome email from ProPlus@CellHelpDesk.com so you know that your registration has been received.
 - b. It takes 24-48 business hours for the Pro Plus agreement to be created, after which you will receive an email with Terms & Conditions from AT&T for you to accept. This email will also have your FAN PIN at the bottom of the message. Be sure to save this for future use.
 - c. Once terms have been accepted, an email with your new Corporate and/or Individual Foundation Account Number (FAN) will be sent from AT&T and the Help Desk team will reach out to you to help you either migrate your existing AT&T account or set up your new AT&T services.

Customer Support

Please contact AT&T directly for technical and service-related issues or questions

- Email: ProPlus@CellHelpDesk.com
- Phone: 206-686-3999